

Effective, Experienced Dental Practice Management Consulting, Speaking & Systems Training

JAN KELLER & ASSOCIATES

Dental Speaking & Training

Jan is an expert on retention in the dental office. Her two courses, “**Forensic Hiring™**” and “**How to ‘C’ Your Way Clear to Outstanding Communication, Customer Service and Continuing Care,**” are both informative, upbeat and full of take-away tidbits for dentists and their teams.

She speaks to dental study clubs and organizations across the United States and in the United Kingdom focusing on strategies to hire, train and retain the person who will fit the culture of the practice, and how to create a culture that embraces excellence across the board. She would like to speak for your organization, and bring this expertise to your audience.

Coffee Break Consulting™

In addition to my comprehensive dental consulting services, which cover the spectrum of systems, personnel and financial issues that face today’s dental practice, I also offer a short-term, issue specific consulting service that is highly popular with my clients called **Coffee Break Consulting™**. Regardless of your issue, we can look for a solution together, either over the phone or in person. A few short hours is often all it takes to solve problems that have been causing stress in your practice, and put you back on the path to greater efficiency and profitability.

Blind Spots in Dentistry™

Whether speaking, consulting or writing for industry publications, I help dentists and their teams recognize and react to the many common ‘blind spots’ in their practice that are holding them back. For instance, overhead, production and collection, recare, hiring and employer compliance, systems training and back up, new doctor and new team transitions, team meetings and, of course, marketing a practice in the age of social media.

Affiliations & Memberships

- Bent Ericksen & Associates, Certified, Employment Law Compliance
- Drake P3 Personnel Assessment Technology, Certified Consultant
- Speaking Consulting Network (SCN)
- Academy of Dental Management Consultants (ADMC)
- American Association of Dental Office Managers (AADOM)
- American Dental Assistants Association (ADAA)
- Certified SoftDent Trainer.



About Jan Keller

Jan Keller has more than 25 years of experience in dentistry, both clinically and as an office manager and software trainer. As a practice management consultant, she provides customized, problem-specific practice development and education to dental clients and their teams across the country. She is also a popular speaker on U.S. and international platforms, where audiences appreciate her entertaining yet informative speaking style.

“I’ve been totally impressed by Jan’s success in the dental practice management arena. With her expert knowledge of dentistry and human resources she can absolutely help any dentist be assured of not only hiring the right candidate for the job, but also make sure that person is fully trained to perform at the highest level of efficiency.”

Linda Miles, Miles Global



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